

# **Service Bulletin**

Machinery Affected:	Cyber <sup>®</sup> A/T and Cyber Saws
Document:	SB169
Title:	Transferring or Registering a <i>Cimplicity<sup>®</sup></i> License
Applies To:	<i>Cimplicity</i> <sup>®</sup> Software



MiTek Machinery Division 301 Fountain Lakes Industrial Drive St. Charles, MO 63301 Phone: 800-523-3380 Sales fax: 636-328-9222 Customer Service fax: 636-328-9218 www.mii.com Copyright © 2006 MiTek<sup>®</sup>. All rights reserved.

Date Created	02/01/2006
Created By	R. Widder
Reviewed by	R. Tucker
Approved by	G. McNeelege
Manuf. Eng.	



Machinery Affected:	Cyber <sup>®</sup> A/T and Cyber Saws
Document:	SB169
Title:	Transferring or Registering a <i>Cimplicity<sup>®</sup></i> License
Applies To:	Cimplicity <sup>®</sup> Software

# **Purpose and Scope**

This Service Bulletin procedure applies to  $MiTek^{\mathbb{B}} Cyber^{\mathbb{B}} A/T$  saws using  $Cimplicity^{\mathbb{B}}$  software versions 5.5 and 6.1, and *Cyber* saws using *Cimplicity* software version 3.03.

When replacing the computer, you must transfer the *Cimplicity* software license from the computer previously used (the source system) to the new computer (the target system). If you do not transfer the license, *Cimplicity* will have to be restarted every two hours, resulting in unnecessary downtime. If the previous license cannot be transferred because the source system is no longer working, or for any other reason, you must register a new license.

In this Service Bulletin, you will find step-by-step instructions for transferring the license for your *Cimplicity* software from the source system to the target system, and for registering a new license if the previous one cannot be transferred. The screen shots used to illustrate this Service Bulletin are from *Cimplicity* 5.5, but will be similar in appearance to versions 3.03 and 6.1.



Both procedures assume that Cimplicity is already installed on your computer. If you do not have the Cimplicity installation CD, call MiTek Customer Service at 800-523-3380.



# **Overview**

# Kits Available

Table 1 lists the kits and the items included in each kit.

#### Table 1: Kits for SB169

Kit	Machine	Quantity	Part Number	Description
	Cuborsow	1	SB169	Service Bulletin 169
SB109KIT-A	Cyber Saw	1	90067-501	CD with Cimplicity software
	Cyber A/T saw	1	SB169	Service Bulletin 169
SB109KII-B		1	90067-502	2 CDs with Cimplicity software

### **Determining Which Version to Use**

Before installing the *Cimplicity* software you must determine which version you are using.

#### Cyber Saws

All Cyber saws will use Cimplicity 3.03.

#### Cyber A/T Saws

If you do not have a working touch screen and computer, call MiTek Customer Service at 800-523-3380 to find out which version to install.

If you have a working touch screen and computer, your current *Cimplicity* Project version is shown in the bottom right-hand corner of the Main Menu. *Cimplicity* Project versions lower than 20.00 run on *Cimplicity* version 5.5. Project versions 20.00 and higher run on *Cimplicity* version 6.1.

# **Contacting Customer Service**

To complete the transfer or registration process, you will need to contact MiTek Customer Service. Customer Service representatives are available from Monday through Friday between the hours of 7 a.m. and 5 p.m. Central Standard Time. It is recommended that you do not begin the transfer or registration process outside of these hours.



# **Transferring a Cimplicity License**



If any of the steps in the following procedure fail, you will need to complete the steps for registering a new Cimplicity license.

# Parts and Supplies

Table 2 lists the items needed to complete the transfer procedure.

Table 2: Items Required to Transfer a Cimplicity License

 Description

 3-1/2" floppy disk, formatted

### Procedure for Transferring a Cimplicity License



If you are transferring the Cimplicity license, do not unhook the original computer until the transfer is complete.

- 1. Log in to both the source and target systems as Administrator.
- 2. Go to the *Cimplicity* Registration: Instructions screen.
  - If you are using *Cimplicity* 3.03, open *Start>Programs>Cimplicity>Registration* on both the source and target systems.
  - If you are using *Cimplicity* 5.5 or 6.1, open *Start>Programs>Cimplicity>HMI>Registration* on both the source and target systems.
- 3. On the target system (the new computer):
  - a) Select Transfer Authorization.
  - b) Click NEXT. The License Agreement will appear.
  - c) Select Yes on the License Agreement.



d) Fill out the user information exactly as shown in Figure 1. MiTek is the owner of the software license, so do not fill in your company's information.

#### Figure 1: User Information

INPLICITY®	Registration: User Information	_ 🗆 🗙
🕎 Use	r Information	
The following info sure to fill in all fie When you registe us to send you bu	rmation will help us better support your CIMPLICITY HMI system. Please be lds below. r your system via fax or phone, we will enter this information into our records er illetins on new releases and services.	abling
Na <u>m</u> e:	Vicky Carroll	
Company	MiTek Industries, Inc.	
∆ddress	4203 Shoreline Dr.	
Cjty:	Earth City	
State:	Missouri Zip code: 63045	
Country:	USA	
Phone:	314-298-8088 Eax 314-298-3439	
<u>E</u> mait		
	< Back Next > Quit	Help

- e) Click NEXT. The Registration Transfer screen will appear.
- f) On the Registration Transfer screen, select *Transfer Using Floppy Disk*.



g) Click NEXT. The Transfer Using Floppy Disk screen will appear.

#### Figure 2: Register the Disk

CIMPLICITY® Registration: Transfer Using Floppy Diskette			
<b>**</b>	Trar	nsfer Using Floppy Diskette	
To trans Source a	fer License and Target	and Authorization using a floppy diskette, you must have physical access to both CIMPLICITY HMI systems.	
Q	The follow	wing steps are carried out for transfer using a floppy diskette:	
	Step 1.	The Target system's Registration program registers a formatted diskette.	
	Step 2.	The Source system's Registration program authorizes the registered diskette by transferring the License and Authorization from the Source system to the registered diskette.	
	Step 3.	The Target system's Registration program transfers the License and Authorization from the authorized diskette to the Target system.	
– This <u>s</u> y	vstem is —	C Source System	
Step n	umber		_
		Step 1: Register the Diskette	
		C Step 2: Authorize the Diskette	
		C Step 3: Authorize the system from the authorized diskette	
Ple	ase selec	ct the system type and step number, and press Next to continue.	
		< <u>B</u> ack <u>N</u> ext > Quit H	elp

- h) Select Target System and Step 1: Register the Diskette. See Figure 2.
- i) Click NEXT. The Step One Register Diskette screen will appear.
- j) Insert a formatted 3-1/2-in. floppy disk into the target system's floppy disk drive.
- k) On the Step One Register Diskette screen, click the REGISTER ME icon.
- 1) Select your floppy disk drive in the pop-up window and click OK.
- m) Click NEXT.
- n) Eject the disk from the floppy drive.
- 4. On the source system (the old computer):
  - a) On the Cimplicity Registration: Welcome screen, select Transfer.
  - b) Click NEXT. The Registration Transfer screen will appear.
  - c) Select Transfer Using Floppy Diskette.



d) Click NEXT. The Transfer Using Floppy Diskette screen will appear.

#### Figure 3: Authorize the Disk

🖗 CIMPLI	CITY® Re	gistration: Transfer Using Floppy Diskette	<u>- 🗆 ×</u>
<b>**</b>	Trar	nsfer Using Floppy Diskette	
To transf Source a	ier License ind Target	and Authorization using a floppy diskette, you must have physical access to both CIMPLICITY HMI systems.	
0	The follow	ving steps are carried out for transfer using a floppy diskette:	
	Step 1.	The Target system's Registration program registers a formatted diskette.	
	Step 2.	The Source system's Registration program authorizes the registered diskette by transferring the License and Authorization from the Source system to the registered diskette.	
	Step 3.	The Target system's Registration program transfers the License and Authorization from the authorized diskette to the Target system.	
This <u>s</u> y	stem is —		_
		Source System Source System	
- Step n	umber		_
		C Step 1: Register the Diskette	
		Step 2: Authorize the Diskette	
		C Step 3: Authorize the system from the authorized diskette	
Ple	ase selec	ct the system type and step number, and press Next to continue.	
		< <u>B</u> ack <u>N</u> ext> Quit He	elp

- e) On the Transfer Using Floppy Diskette screen, select *Source System* and *Step 2: Authorize the Diskette*. See Figure 3.
- f) Click NEXT. The Step 2: Authorize the Diskette screen will appear.
- g) Insert the disk into the source system's floppy disk drive.
- h) On the Step Two: Authorize the Diskette screen, click the AUTHORIZE ME icon.
- i) Select your floppy disk drive in the pop-up window and click OK.
- j) Click NEXT.
- k) Click FINISH.
- 1) Eject the disk from the floppy drive.
- 5. On the target system:
  - a) Insert the disk into the target system's floppy disk drive.
  - b) Select *Diskette has been authorized by the source system*.



c) Click NEXT. The Authorization from the Diskette screen will appear.

#### Figure 4: Authorization from the Disk

CIMPLICITY® Registration: Authorization from the diskette	
STEP 3 - Authorization from the diskette	
Insert the authorized diskette, authorized from the Source system, and pres the following button.	\$
Asuthorized	
Click Next to continue.	
< <u>B</u> ack <u>N</u> ext> Quit	Help

- d) On the *Step 3 Authorization from the diskette* screen, click the AUTHORIZED DISK icon. See Figure 4.
- e) Click NEXT.
- f) Click FINISH.
- 6. Restart the target computer.
- 7. Unhook and remove the source system.



You must restart your computer for the transferred registration to become active.



# **Registering a New Cimplicity License**



Make sure you know the frame number of your saw before calling MiTek Customer Service.

## Parts and Supplies

Table 3 lists the items needed to complete the registration procedure.

#### Table 3: Items Required to Register a New Cimplicity License

Description saw frame number

### Procedure for Registering a New Cimplicity License

- 1. Log in to the computer as Administrator.
- 2. Go to the *Cimplicity* Registration: Instructions screen.
  - If you are using *Cimplicity* 3.03, open *Start>Programs>Cimplicity>Registration*.
  - If you are using *Cimplicity* 5.5 or 6.1, open *Start>Programs>Cimplicity>HMI>Registration*.

#### Figure 5: Cimplicity Registration: Instructions

ø		Y® Registration: Instructions	- 🗆 🗵
	<b>I</b>	Welcome	
	To run your ( PURCHASE	CIMPLICITY HMI software beyond the trial period, you will need to register your D LICENSES with GE Fanuc to obtain a permanent System Authorization Code.	
	To register y	our software you will do either:	
	•	New Registration	
		1. Enter information about yourself and your company.	
		<ol><li>Enter the serial numbers from your CIMPLICITY HMI licenses for your base system and options. Entering your option serial numbers will enable those options but will not enable the base system.</li></ol>	
		<ol> <li>Contact GE Fanuc with your base system serial number and System Key Code to obtain the System Authorization Code for your base system.</li> </ol>	
		<ol><li>Enter the System Authorization Code provided by GE Fanuc.</li></ol>	
	or, C 1	Transfer Authorization	
		1. Enter information about yourself and your company.	
		<ol><li>Transfer Authorization from another authorized CIMPLICITY HMI system to this system.</li></ol>	
		Next > Quit H	elp



- 3. Select New Registration. See Figure 5.
- 4. Click NEXT. The License Agreement will appear.
- 5. Select Yes on the License Agreement.
- 6. Fill out the user information exactly as shown in Figure 1 on page 4. MiTek is the owner of the software license, so do not fill in your company's information.
- 7. Click NEXT. The System Authorization Code screen will appear.

#### Figure 6: System Authorization Code

CIMPLICITY® Registration: System Authorization Code	×
System Authorization Code	
Base serial no:         2574404561           System Key Code:         D388 79F4 B440 A0D3 99	
Please enter the System Authorization Code received from GE Fanuc, and press Next to continue.	
System Authorization Code:	
< <u>B</u> ack <u>N</u> ext> Quit Help	

### Finalizing the Registration

#### For Cimplicity 3.03:

- 1. Call MiTek Customer Service at 800-523-3380 and give them your saw frame number.
- 2. *Cimplicity* will generate a system key code on the Authorization screen. Give the system key code to the Customer Service representative.
- 3. Customer Service will generate a system authorization code. Enter the authorization code on the System Authorization Code screen. See Figure 6.





- 4. Click NEXT. The Congratulations screen will appear.
- 5. Click FINISH.
- 6. Restart your computer and the procedure is complete for *Cimplicity* 3.03.



You must restart your computer for the new registration to become active.

#### For *Cimplicity* 5.5 or 6.1:

- 1. Call MiTek Customer Service at 800-523-3380 and give them your saw frame number.
- 2. Customer Service will give you a serial number. Enter the serial number on the Serial Numbers screen.
- 3. Click NEXT. The Authorization screen will appear.

#### Figure 7: Authorization

CIMPLICITY® Registration: Authorization	
Authorization	
To complete the registration of your CIMPLICITY software, you must receive your CIMPLICITY System Authorization Code from GE Fanuc.	
To receive your CIMPLICITY System Authorization Code, simply:	
<ol> <li>Have your user information, base system serial number, version of CIMPLICITY you are registering and your System Key Code readily available.</li> </ol>	
2. Choose the method of Registration:	
a. NEW // On-Line Registration Services (7x24): www.cimplicityregistration.com	
b. E-MAIL: Authorization@gefedmonton.ge.com	
c. FAX: (780) 420-2049	
d. PHONE: (780) 420-2007 or 1-800-647-4196	
CIMPLICITY Registration Personnel are available from 10:00 AM to 6:00 PM Eastern Time Monday through Friday.	
Base serial no.: 2574404561	
System Key Code: D388 79F4 B440 A0D3 99	
To print your registration information to fax, press the Print Registration button.	ration
If you have received your System Authorization Code, press Next. If not, you may quit out of registrat When you receive your System Authorization Code from GE Fanuc, select the registration icon in the CIMPLICITY HMI program group to complete the registration process.	ion.
< <u>B</u> ack Next> Quit	Help

- 4. *Cimplicity* will generate a system key code. See Figure 7. Give the key code to the Customer Service representative.
- 5. The Customer Service representative will call GE Fanuc to get a system authorization code. Enter the system authorization code on the System Authorization Code screen.



- 6. Click NEXT. The Congratulations screen will appear.
- 7. Click FINISH.
- 8. Restart your computer and the procedure is complete for *Cimplicity* 5.5 or 6.1.



You must restart your computer for the new registration to become active.

#### END OF SERVICE BULLETIN